

Critical Medical Needs Program

Spire is partnering with the United Way of Greater St. Louis, the United Way of Greater Kansas City and regional utilities to help customers with existing medical issues avoid service disruptions.

The Critical Medical Needs program helps those with an existing serious illness or chronic condition whose condition would be made worse by a disruption to their household's natural gas, electric or water service.

Eligibility

To participate, customers must:

- Live in Missouri
- Have outstanding payments owed to Spire or one of the utility partners listed below
- Have a critical medical or behavioral condition that would be made worse by being without the utility service in the home (as determined by a medical professional)
- Have a medical waiver form completed by a verifiable medical professional or their representative
- Agree to complete an intake form by phone after medical waiver is received

To apply

Visit one of the links below:

- Greater St. Louis Region: HelpingPeople.org/CMNP
- Greater Kansas City Region: Unitedwaykc.org
- SpireEnergy.com/Assistance

Benefits of the Critical Medical Needs program

- Expedites assistance to eligible customers
- Postpones interruption of service or restored utility services
- Reduces negative health impacts for customers with serious medical conditions
- Avoids an accumulation of utility bill arrears
- Streamlines process for accessing support through available agency programs and services

For more information



For more information about our assistance programs scan the QR code or visit SpireEnergy.com/Assistance

